
DANIEL R. LEHRMAN

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PROFESSIONAL SUMMARY

Officially, entering the automotive transmission diagnostic, repair and rebuild industry at 19 years old as a clean up man/R&R man in 1972 or 1973 because of a transmission breakage problem. As soon as an opportunity was available: taking advantage and start becoming an experienced professional transmission diagnostician and mechanic. Opening a 1 bay, 4 jack stand, one jack transmission repair shop In 1981. Eventually purchasing 1 acre of land and built a custom building specifically for the sole purpose of performing transmission work.

Another job performed was as a salesman, to take as much time as needed to educate each customer why the repair suggesting was in their best interest. Provide outstanding customer service.

Also, as a hardworking and dedicated professional with over 30 years of experience in managing, communicating with, and leading mechanical and office work forces.

SKILLS

Transmission Repair

- Diagnostic skills
- Electrical experience
- Overseeing garage operations
- Preventive maintenance services
- Troubleshooting skills
- Customer Relations
- Preparing work orders
- Hydraulic Systems
- Electrical Systems
- Repair
- Automotive Maintenance
- Installations and repairs
- Inspecting vehicles
- Ticket writing
- Business administration

WORK HISTORY

Business Owner/Operator, 03/2020 to Current

Old Pro Repairs – Hawthorne, FL

- Oversaw all shop operations including office procedures and policies, handled 20 plus customers per day in person or via phone, managing up to 8 employees, performing mechanical duties from 1981 to present owning automotive transmission shops (two) (owner and mechanic in different towns).
- Repairing American, foreign and light trucks to repair transmissions and electrical systems.
- Broke down complex transmission mechanical information into simpler parts for individuals with little or no understanding of system operations.
- Inspected damaged vehicles to estimate repair labor cost and required parts expense.
- Explained estimates and determined repair timelines to manage customer expectations.

- Repaired brake, exhaust, electrical and other systems related to transmissions for foreign and domestic automotive brands.
- Served customers friendly, efficiently, following outlined steps of service.
- Completed durable assemblies and subassemblies with hand and power tools.
- Followed outlined specifications to implement effective assembly plans.
- Identified transmission and engine malfunctions by performing tests via diagnostic scanner with digital hydraulic troubleshooting capabilities.
- Troubleshoot-diagnosed faults with vehicle systems and components using OEM-specific code readers, diagnostic trees and online knowledgebase.
- Test drove vehicles to determine problems and test repairs.
- Mastered hydraulic, electrical and mechanical transmission systems including training new employees on proper procedures.
- Responded to customer telephone calls, emails including in-person requests for assistance.
- Diagnosed malfunctions and developed effective resolutions with minimal oversight.

Business Owner/Operator, 08/2014 to 05/2019

Danny's Smartphone Repair Specialist – Fort Pierce, FL

Conducted diagnostic procedures to determine root cause of customer problems and provide accurate repair recommendations.

- Accurately and efficiently installed equipment, including various smartphone parts and screens.
- Maintained inventory of repair supplies and ordered parts as needed.
- Completed partial or full dismantling of equipment to quickly repair or replace defective components and restore functionality.
- Reviewed technical documentation to complete equipment maintenance and repair.
- Calculated materials and time needed for each job.
- Maintained schedule of appointments with eye for both quality and speed of service.
- Completed troubleshooting of malfunctions and diagnosed issues.
- Evaluated suppliers by assessing quality, timeliness and compliance of deliveries to maintain tight cost controls and maximize business operational efficiency.
- Stayed current with market trends to determine optimal pricing of goods and services and to capitalize on emerging opportunities.

Business Owner Operator, 09/1980 to 02/2006

Danny's Allstar Transmissions Inc. – Fort Pierce, FL

- Devised and deployed sales and marketing tactics to drive strategic growth and support achievement of revenue goals.
- Put together realistic budgets based upon costs and fees for effectively operating business.
- Inspected and tested equipment, machinery and components to diagnose issues, recognize defects and determine appropriate repairs.
- Worked on American, foreign and trucks vehicles to repair engines, transmissions and electrical systems.
- Maintained awareness of vehicle market trends to assess customer demands and budgets.

- Inspected damaged vehicles to estimate repair labor cost and required parts expense.
- Explained estimates and determined repair timelines to manage customer expectations.
- Maintained fleet vehicles in good working order by following preventive and corrective maintenance schedules according to OEM.
- Performed duties in accordance with all applicable standards, policies and regulatory guidelines to promote safe working environment.
- Delivered product on time or communicated with customer on delivery date to customer locations within specific timeframes.
- Monitored all company inventory to ensure stock levels and databases were updated.
- Used coordination and planning skills to achieve results according to schedule.
- Delegated jobs to subordinates and monitored quality of work.
- Completed customer orders and warranty services according to manufacturer specifications.
- Responded to customer telephone calls, emails and in-person requests for assistance.
- Trained and coached junior employees on procedures for completing various types of repairs and maintenance on cars and light trucks.
- Diagnosed malfunctions and developed effective resolutions with minimal oversight.
- Broke down complex mechanical information into simpler parts for individuals with little or no understanding of system operations.
- Supervised and mentored 7 team members and facilitated daily service operations to drive business growth.
- Applied performance data to evaluate and improve operations, target current business conditions and forecast needs.
- Oversaw business budget planning and administration, accounting functions, purchasing and bi-weekly payroll to handle financial needs.
- Consulted with customers to assess needs and propose optimal transmission repair solutions.
- Applied human resources expertise to optimize hiring, training and performance.
- Reconciled daily sales, returns and financial reports with DOS and Microsoft.

EDUCATION

Some College (No Degree): Automotive Electricity

Indian River State College - Ft. Pierce, FL

Auto Transmission Cert: Automotive Repair, 02/2021

Automotive Service Excellence - Aguadilla, PR

No Degree: Paintless Dent Removal , 2016

Smooth A Dent - Jacksonville Fl

Associate of Arts: Internet Technology , 06/2014

University Of Phoenix - Tempe, AZ

No Degree: Business, 1998

Summit Business Systems - California

High School Diploma: 06/1971

Walter Johnson HS. - Rockville, MD

CERTIFICATIONS

- Licensed owner/operator - 1981 to present.
- Transmissions , ATRA - 1982-2006
- Transmissions, Transgo Research - 1981 - 2006